



PRIME DESK

MULTI-ASSET INSTITUTIONAL-GRADE BROKERAGE

Website Terms & Conditions

Terms Governing Use of www.prime-desk.com
and the Prime Desk Client Portal

Company Registration Number 2026-00429
Saint Lucia International Business Company
Version 1.0 · Reference PD-LEG-15

BY USING THIS WEBSITE YOU ACCEPT THESE TERMS

WWW.PRIME-DESK.COM



1 — Acceptance

These Terms govern your use of www.prime-desk.com, its subdomains, the client portal, and any web-based platform published by Prime Desk Ltd. ("the Company", "we"). By accessing or using the site you accept these Terms. If you do not accept them, do not use the site. These Terms are read with the Privacy Policy, the Cookie Policy, and — where you hold an account — the Client Agreement, which prevails over these Terms in the event of any inconsistency in relation to your account.

2 — Eligibility and Territorial Restriction

NOT AN OFFER EVERYWHERE

The information on this site is not directed at, and is not an offer or solicitation to, any person in a jurisdiction where its publication or availability would be contrary to local law. The Company does not provide services to residents of the **United States, Türkiye, the United Arab Emirates, India, or Saint Lucia**.

It is your responsibility to determine whether your use of this site and of the Company's services is lawful where you are. Accessing the site does not create a right to open an account.

You must be at least eighteen (18) years of age to use this site or to open an account.

3 — The Content Is Not Advice

- a) Nothing on this site is investment, legal, tax, or financial advice, or a personal recommendation.
- b) Market commentary, analysis, education, webinars, and news are provided for information only.
- c) Nothing on this site is a forecast, a promise, or a guarantee of any result.
- d) Past performance, whether of an instrument, a strategy, or any person, is not a reliable indicator of future results.
- e) Prices, spreads, and account specifications shown are indicative, may be delayed, and are not an offer to trade at those levels.

4 — Accuracy and Availability

The Company takes reasonable care over the content of this site but does not warrant that it is accurate, complete, or current, and does not warrant that the site will be available without interruption or free of error or malicious code. The site may be suspended for maintenance or in the event of a technical failure without notice.



5 — Permitted Use

You may view, download, and print material from this site for your own personal, non-commercial use, provided you do not remove any copyright or proprietary notice.

5.1 You Must Not

- a) Copy, republish, distribute, or exploit the site or its content commercially without the Company's prior written consent.
- b) Use any automated system to access, scrape, or index the site beyond ordinary search engine indexing.
- c) Attempt to gain unauthorised access to any part of the site, the portal, any account, or any server.
- d) Introduce malicious code, or take any action that imposes an unreasonable load on the infrastructure.
- e) Use the site for any unlawful purpose, or in a way that infringes the rights of another person.
- f) Present the site or its content as your own, or frame it within another site without consent.

6 — Intellectual Property

All rights in the site, its design and code, the Prime Desk name and mark, the "D" device, all text, graphics, charts, and video, and all documentation published on the site, belong to the Company or to its licensors. Third-party marks, including those of trading platform and technology suppliers, remain the property of their owners. Nothing on the site grants any licence except the limited permission at Section 5.

7 — Accounts and Credentials

Where you register for the client portal, you are responsible for keeping your credentials confidential and for all activity carried out through them. Notify us immediately at support@prime-desk.com if you suspect unauthorised access. The Company may suspend access where it reasonably suspects misuse, a security risk, or a breach of these Terms.

8 — Third-Party Links

The site may link to third-party sites and services. Those links are provided for convenience. The Company does not control, endorse, or accept responsibility for their content, availability, or practices, and your use of them is governed by their own terms.

9 — Liability

To the fullest extent permitted by law, the Company is not liable for any loss arising from your use of, or inability to use, this site, including loss of profit, loss of data, or indirect or consequential loss. Nothing in these Terms excludes liability for fraud or for any liability that cannot lawfully be excluded. This Section does not affect the Company's obligations to account holders under the Client Agreement.



10 — Data and Cookies

Personal data collected through this site is processed in accordance with the **Privacy Policy** (PD-LEG-03). Cookies and similar technologies are used as described in the **Cookie Policy** (PD-LEG-04), and you may control the optional categories through the cookie preferences link in the site footer.

11 — Communications and Marketing

Where you submit an enquiry or subscribe, you consent to the Company contacting you in connection with that enquiry. Marketing communications are sent only on the basis described in the Privacy Policy, and every marketing message carries an unsubscribe mechanism. The Company communicates in English, Arabic, and Kurdish; where a translation is provided, the English text prevails in the event of inconsistency.

12 — Related Documents

Client Agreement • PD-LEG-01	Governs your account and trading.
Risk Disclosure • PD-LEG-02	The risks of the products offered.
Privacy Policy • PD-LEG-03	How personal data is handled.
Cookie Policy • PD-LEG-04	Cookies and similar technologies.
Complaints Handling • PD-LEG-08	How to raise and escalate a complaint.

Each is published in full at www.prime-desk.com.

13 — Amendment

The Company may amend these Terms at any time by publishing a revised version on the site. The version in force is the one published at the time of your use. Continued use of the site after publication constitutes acceptance.

14 — Governing Law

These Terms are governed by the laws of Saint Lucia. Disputes concerning the site are resolved by good-faith negotiation, followed by binding arbitration seated in the Republic of Iraq or in Saint Lucia as agreed between the parties, and failing agreement, in Saint Lucia. The language of the proceedings is English.

RISK WARNING

Trading foreign exchange and contracts for difference is highly speculative, carries a high level of risk, and is not suitable for all investors. You may sustain a loss of some or all of your invested capital and should not speculate with capital that you cannot afford to lose. Prime Desk Ltd. is incorporated in Saint Lucia and is not authorised or regulated by a Tier-1 financial regulator; no statutory investor compensation scheme applies.